

# NEW



## Serenity Service™

NO EXTRA COST

The most  
**relaxing way**  
to deal with  
a flight delay.



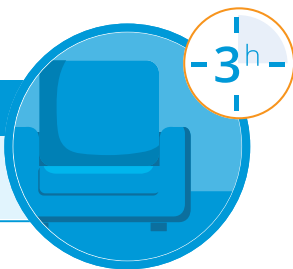
This new service is **available at no extra cost to anyone with Ontario Blue Cross® travel insurance<sup>1</sup>**. And it offers numerous exclusive benefits.

 **ONTARIO  
BLUE CROSS®**

# If your flight is delayed, you get more.

## 3-HOUR DELAY OR MORE

Access to an airport lounge<sup>2</sup>



## 6-HOUR DELAY OR MORE

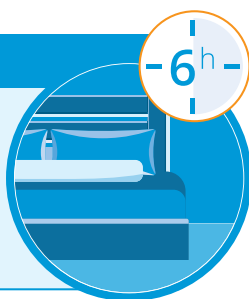
### Hotel room<sup>3</sup>

up to a maximum of \$250 per policy



### \$50 allowance per person

up to a maximum of \$200 per policy



## How to benefit cost-free from our **Serenity Service**™?

Follow **3 simple steps** to register:

- 1 Create an account by visiting [SerenityService.ca](https://SerenityService.ca)
- 2 Enter your flight details and insurance policy number
- 3 Select a means of payment for compensation payouts (Interac, bank transfer, PayPal)

For more information  
contact us today!



<sup>1</sup>The policyholder of Ontario Blue Cross travel insurance and each person included on the contract of the policyholder are eligible for the Serenity Service. The following products are not eligible for the Serenity Service: Visitors to Canada, group travel insurance and health insurance products (including those with travel coverage). <sup>2</sup>These benefits are provided to each person covered by the contract and registered on the delayed flight. If no airport lounge is available, you will receive \$40 in compensation for each person named on the contract. <sup>3</sup>Reservations are carried out by our reservation service.

No more than one hotel room is provided for all travellers covered by a single Ontario Blue Cross travel insurance policy. If no hotel room is available, you will receive a one-off compensation of \$250.

